

Job Description

Job Title	Service Assistant (Barbacks, Bussers & Food Runners)
Reports to	Restaurant Manager
Employment Type	Full-time / Part-time / Seasonal Position
Compensation	Hourly

We are looking for self-motivated individuals who live our values and bring our brand promises to life. In this role you will support stellar Southern Hospitality Guest Experiences by connecting front of the house and heart of the house operations. A successful Bartender understands their role in the team and guest experiences within the company.

ESSENTIAL RESPONSIBILITIES

Love our Team

Works together to define shared success

- Demonstrates a commitment to the business by being a reliable team member
- Champions the company by representing the brand in proper uniform and presentation
- Assists in creating a positive work environment by building trust with team members
- Works collaboratively with others to promptly meet guest's changing needs
- Celebrates fellow team members

Love our Food

Strives for excellence in consistently delivering quality products

- Maintains complete knowledge of menu, products, and offerings
- Complies with safety and sanitation standards to ensure a safe and service ready dining areas
- Supports the delivery and accuracy of guest orders in a timely manner

Love our Guests

Curates the guest experience through menu knowledge and stellar Southern Hospitality service

- Approaches shifts with the guest experience in mind, executing service with a smile
- Supports service team in executing memorable guest experiences
- Understands the importance of engaging with guest in a friendly and hospitable manner
- Delights guests with personalized attention and exceeding expectations
- Works in collaboration with FOH teams and Management to restore guest experiences

Love our House

Keeps our house Clean, Safe & Ready

- Exhibits a positive attitude and can-do spirit towards our clean, safe & ready routines
- Maintains a clean, safe, and ready service areas
- Contributes to our operational excellence by supporting effective and efficient operations
- Maintains cleanliness, organization, and efficiency in performing daily operations
- Performs tasks with attention to detail
- Holds self-accountable in meeting personal and shared responsibilities
- Demonstrates stewardship of restaurant resources by supporting inventory controls
- Assists in promoting the company
- Supports company-wide promotions, product launches and product samplings

Qualifications

- Must be at least 21 years of age
- High school diploma or equivalent preferred
- Minimum of 6 months of food service experience
- Excellent customer service skills
- Demonstrated organizational skills
- Demonstrated ability to work cooperatively with other team members
- Demonstrated ability to communicate effectively with team members and guests
- Demonstrated ability to work in a fast-paced environment

Physical Demands

- Ability to reach, bend, stoop and frequently lift to 50 pounds
- Ability to work in a standing position for long periods of time (up to 5 hours)
- Available to work all shifts, weekends, and holidays