

Job Description

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| Job Title | Host |
| Reports to | Restaurant Manager |
| Employment Type | Full-time / Part-time / Seasonal Positions |
| Compensation | Hourly |

We are looking for self-motivated individuals who live our values and bring our brand promises to life. In this role you will support stellar Southern Hospitality Guest Experiences by managing the flow of the restaurant through the guests seating routines. A successful Bartender understands their role in the team and guest experiences within the company.

ESSENTIAL RESPONSIBILITIES

Love our Team

Works together to define shared success

- Demonstrates a commitment to the business by being a reliable team member
- Champions the company by representing the brand in proper uniform and presentation
- Assists in creating a positive work environment by building trust with team members
- Works collaboratively with others to promptly meet guest's changing needs
- Celebrates fellow team members

Love our Food

Strives for excellence in consistently delivering quality products

- Maintains complete knowledge of menu, products and offerings
- Complies with safety and sanitation standards to ensure a safe and service ready restaurant
- Assists in the timely delivery of to-go orders

Love our Guests

Curates the guest experience through menu knowledge and stellar Southern Hospitality service

- Approaches shifts with the guest experience in mind, executing service with a smile
- Creates memorable guest experiences by consistently executing our steps of service
- Understands the importance of greeting guests as they arrive
- Ensures guest are greeted and attended to in a timely and professional manner
- Delights guests with personalized attention and exceeding expectations

Love our House

Keeps our house Clean, Safe & Ready

- Exhibits a positive attitude and can-do spirit towards our Love our House approaches
- Maintains a clean, safe and ready reception area
- Contributes to our operational excellence by supporting effective and efficient operations
- Maintains cleanliness, organization and efficiency in performing daily operations
- Performs routine operations with attention to detail
- Holds self-accountable in meeting personal and shared responsibilities
- Demonstrates stewardship of restaurant resources by supporting inventory control systems
- Assists in promoting the company
- Supports company-wide promotions, product launches and product samplings

Qualifications

- Must be at least 21 years of age
- High school diploma or equivalent preferred
- Minimum of 6 months of service experience hosting
- Computer literacy skills
- Excellent customer service skills and experience with POS systems
- Demonstrated organizational skills
- Demonstrated ability to work cooperatively with other team members
- Demonstrated ability to communicate effectively with team members and guests
- Demonstrated ability to work in a fast-paced environment

Physical Demands

- Ability to reach, bend, stoop and frequently lift up to 50 pounds
- Ability to work in a standing position for long periods of time (up to 5 hours)
- Available to work all shifts, weekends and holidays